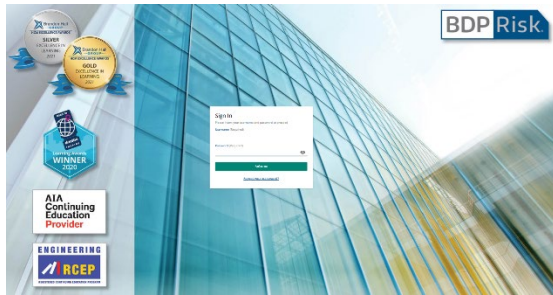


How Can BDP Risk® Help You?

Our Top 5 Concierge-Level Services

By Candelario Lopez, Senior Learning Management Specialist, Berkley Design Professional, a Berkley Company

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Design professionals and agents are busy people.

Fortunately, Berkley Design Professional's Learning Management System (LMS), BDP Risk® offers several services that can save them time when they need risk or practice management advice. Here are the top five Concierge-Level services for both design professionals and brokers.

Design Professional Policyholders

1. Anytime Access and Support

Policyholders can access the BDP Risk® LMS at any time from any device! For questions, about how to do something or to start a learning path, you can contact a real person at 831.293.6254. If you prefer, you can also email risk-support@berkleydp.com and your request will be answered promptly. You are only a phone call or email from receiving our Concierge-Level services.

2. Course Recommendations

We take the guess work out of choosing the correct course by providing recommendations to assist you in meeting your risk management or licensing requirements. Simply ask!

3. Tailored Learning Plans

We have created Learning Plans for various stages of a design professional's career to assist you in making the correct decision and eliminating the guess work. These Learning Plans contain the courses recommended to obtain the knowledge you seek and are organized in a specific sequence to maximize effectiveness.

4. Professional Education Needs

Have a specific educational need? Part of the concierge-level support is a consultation to get a better understanding of what you want to achieve and provide the solution you need. We can create a custom learning plan or workshop, just ask!

5. AIA Learning Units & RCEP Professional Development Hours Reporting

Did you complete a BDP Risk® course? Great! No need to download your certificate and report it to the AIA or RCEP. We automatically report all course completions for RCEP and AIA (if your AIA member number is available in BDP Risk®) shortly after completion. Another automatic service we offer!

Brokers

1. Access to BDP Risk® for Prospects

Have a prospect that is on the fence? We provide can provide them with early access to BDP Risk®. Early Access allows them to see the vast number of resources they can use and the risk and practice management goals it can help them to achieve if they become a Berkley Design Professional policyholder. They also have the opportunity to take a course and qualify for our 15% education premium credit. We have a 90% bind rate for our Early Access prospects!

2. Account Creation

Our goal with BDP Risk® is to educate as many policyholder staff members as possible because the more risk management knowledge an individual has, the more educated decisions they will make when it comes to their business's processes. So, if you need BDP Risk® to create another user account for a policyholder we are happy to do so, just email us the new user's information and we will quickly create the account and follow up to make sure they are able to access the BDP Risk® resources.

3. Policyholder Outreach on Request

Need assistance with a policyholder that's due for renewal? And would you like to remind them they get a 15% education premium credit if they take one of the BDP Risk® On-Demand courses? We can assist with that. Contact us with the policyholder name and we will contact them and provide both BDP Risk® login information and a list of recommended courses.

4. Policyholder Reporting

Finding updates about policyholder course completions can be difficult. We can assist in the process by reaching out to you with a report of your policyholder(s) that are up for renewal. We can also generate a report for you containing all of your accounts with up-to-date course completions making it easier for you to see their progress.

5. Workshop Support

Interested in providing a risk management workshop to one of your accounts? We provide workshop resources on the Broker Exclusives page of the BDP Risk® LMS. There you have access to PowerPoint presentations, sign-in sheets and supporting resources to independently present to your policyholder firm. Once completed, send us the sign-in sheet and we will provide certificates of completion and give credit to the attendees for attending the workshop.

What are you waiting for? With all of the services at your fingertips contact us today to see what we can do for you!

About the Author



Candelario Lopez, is Senior Learning Specialist at Berkley Design Professional, a Berkley Company. He manages the BDP Risk® Learning Management System (LMS) and provides risk management education consultations with policyholders to ensure they get the most out of the BDP Risk® LMS. He joined Berkley Design Professional in 2022. For the prior 10 years, Candelario managed training and development for medical device companies. He is an experienced Instructional Designer with 15 years of training and content development experience in government, medical device, healthcare and finance industries. Candelario earned a Master's degree in education from San Francisco State University and a Bachelor of Science degree in computer science from California State University Monterey Bay in Seaside, California.